

**Sunstate Fence Installation Guidelines**

**X \_\_\_\_\_ Underground Utilities/Sprinklers:** Customer acknowledges potential damage to underground utilities/sprinklers due to the fence installation. All public utilities are called in and marked such as gas, cable, electric and phone lines to minimize any potential damage. If damage occurs, you may lose services for a period of time. Sunstate Fence recommends having privately owned Underground Utilities/Sprinkler systems marked prior to fence installation.

We will do our best to avoid Underground Utilities/Sprinklers, however the location of these items are out of our control. Any irrigation lines that are in the way of the fence lines will be cut, capped off and flagged. If the new fence is installed over the top of sprinkler heads or if sprinklers are outside of the new fence line, Sunstate Fence is not responsible for moving sprinkler heads. Sunstate Fence will notify customers of these issues as soon as they arise.

\_\_\_\_\_ Option 1: If irrigation/plumbing are in the way of the fence line once installation begins, the customer gives permission to cut and cap lines where post holes are being dug. It will be the customer's responsibility to have repairs done to fix the sprinkler pipes.

\_\_\_\_\_ Option 2: If irrigation/plumbing are in the way of the fence line once installation begins, customer gives permission to cut and cap off lines where post holes are being dug. Sunstate Fence will call sprinkler company to repair sprinkler lines and forward the bill for the sprinkler repairs to the customer.

**X \_\_\_\_\_ Fence Grade:** Sunstate Fence installs your fence using the **Straight** method. This method creates a straight line, as much as possible, to minimize the gaps at the bottom of the fence. All gaps will never be eliminated but can normally be filled with dirt or grass after the installation by others. The straight method is the most recommended way to install your fence and is a mix between following the grade of the ground and keeping the fence as level as possible.

**X \_\_\_\_\_ Neighbors Fence Attachment:** If you choose to use a neighbor's fence on one or more sides of your property and do not install a fence on your own property along those sides, Sunstate Fence will not be held responsible for any gaps between your installed fence and your neighbor's fence. Sunstate Fence is not responsible for fences attached to a neighbor's fence that are not approved by the neighbor. If any changes need to be made due to the neighbor not approving of the fence attachment or sea wing hanging over their property line, customer agrees to pay for any additional changes that need to be made.

**X \_\_\_\_\_ Pavers:** Sunstate Fence is not responsible for replacing, moving, or adding, bricks/pavers. Also, we are not responsible for cracked or damaged concrete due to drilling. We will do our best to preserve and care for the area we are working.

**X \_\_\_\_\_ HOA:** Sunstate Fence is not responsible for HOA approval or guidelines. It is the responsibility of the homeowner to obtain the HOA approval and follow the guidelines. However, we will assist the homeowner with submitting documents for HOA approval.

**X \_\_\_\_\_ Verbal Commitments:** If the customer discusses information with the estimator, or Sunstate Fence employee, that is not on the contract, it will not be completed. All information must be on the contract in order to have the fence completed correctly.

**X \_\_\_\_\_ Change Orders:** Sunstate Fence understands that sometimes changes need to be made to a contract before installation. Please be aware that some changes may incur an additional administration fee up to \$350 plus the costs for the change in material/labor/shipping.

**X \_\_\_\_\_ Tree/Brush Removal:** Customer is responsible for removal of any trees/brush in the way of the fence line. There will be a \$250 return trip fee charged if the removal of trees/brush isn't completed on time. If trees/brush are cut down with stumps left behind in the fence line, stump grinding must be performed to eliminate stumps and roots and is the responsibility of the homeowner. There may be additional cost for extensive digging in those areas. Completion date for Tree/Brush removal \_\_\_\_\_

**X \_\_\_\_\_ Hard Dig/Excessive Excavation:** Any site that has excessive digging/excavation caused by roots, rocks and any other obstacle will be charged an additional fee per post. Customer will be made aware of the excessive digging/excavation as soon as the problem arises.

**X \_\_\_\_\_ Fence installed inside property line:** Standard fence installation setbacks are 4"-6" in on the customer's property line. If the customer requests the fence to be set in on the property more than the standard setback of 4"-6", the distance will be noted below. Fence will be placed \_\_\_\_\_ off property line per customer request.

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_